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O&S Doors Ltd. is a quality driven organisation with a corporate vision to provide innovative products and services to our clients in line with an Integrated Management System that is accredited to ISO 9001. CEO has the ultimate responsibility for the Quality Policy and supporting management system and has appointed Dermot O'Brien as the Management HSEQ Representative, with responsibility for advising and informing on Quality Policy and ISO 9001 compliance. It is the policy of O&S Doors Ltd to provide a level of service and focus that exceeds Client expectations and delivers complete client and customer satisfaction.

O&S Doors Ltd is committed to:

- Maintaining compliance with legislation and approved codes of practice applicable to the Quality Policy as a minimum, and to monitoring new developments to continually improve the Quality performance standards.
- Making Quality Assurance an integral part of the management of O&S Doors Ltd.
- Managing Quality issues through a structured approach to policy, processes, training, and awareness.
- Involving and consulting with employees to effectively communicate on Quality matters.
- Reviewing the Quality Policy on an annual basis and implementing appropriate improvements.
- Bringing all changes in the Quality Policy and Integrated Management System to the attention of all employees.
- Continually improving the effectiveness of the Integrated Management System.
- Engaging positively with our clients and customers to generate improvement and to ensure that measurable quality objectives are established and reviewed.
- Assess the impact of climate change on the company's operations and corporate objectives.


Objectives being:

- Conform to and achieve customer and contractual requirements.
- Provide a leading-edge product and service to our customers and to help them achieve and exceed expectations.
- Maximise value to all stakeholders whilst minimising associated risks.
- Deliver performance driven, best value solutions.
- Adhere to work programmes and budgets.
- Deliver continual improvement in systems, process and people development via the effective application of the management systems and procedures.

Every member of O&S Doors Ltd. will be briefed on and will embrace these values. An atmosphere of quality improvement shapes our organisation and provides unquestioned conformance with contract requirements.



John Toomey
CEO
O&S Doors Ltd.
13-Nov-2024

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Change History of Quality Policy		
Revision No	Reason for Change	Date
01	CEO Date Sign off updated	25-Mar-2022
02	Management Review of Policy - no amendments required	02-Nov-2023
03	Management Review of Policy - Climate Impact added to policy	13-Nov-2024

DOCUMENT HISTORY

Document No	Document Title	Revision	Nature of change	Date
IMS-POL-001	Quality Policy Statement	04	Issued to IMS	14-Feb-2020
IMS-POL-001	Quality Policy Statement	05	Review at Management Review	14-Dec-2021
IMS-POL-001	Quality Policy Statement	06	Change History added	25-Mar-2022